

PLAY^{BIT}

Membership Guide

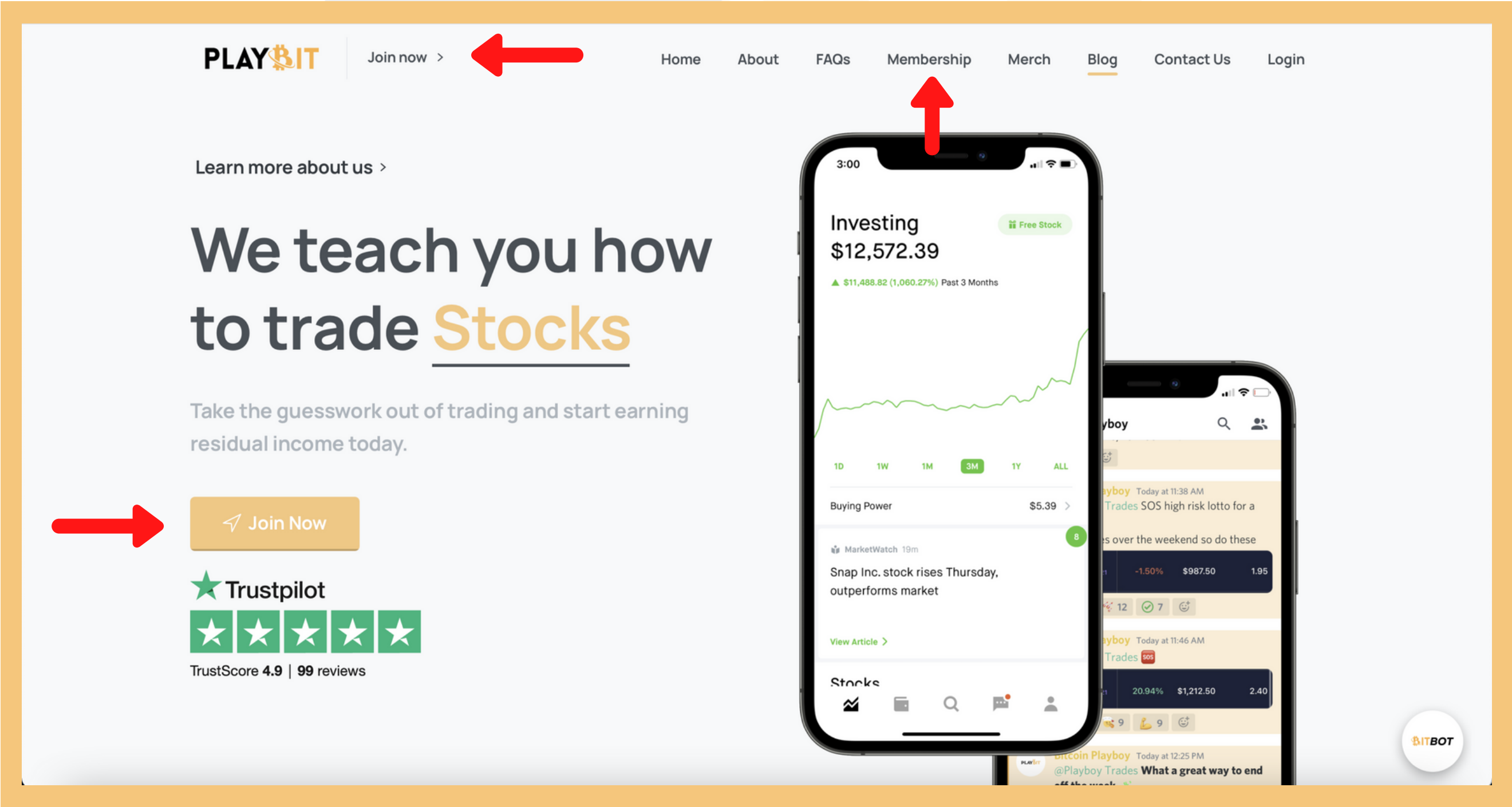


DESCRIPTION

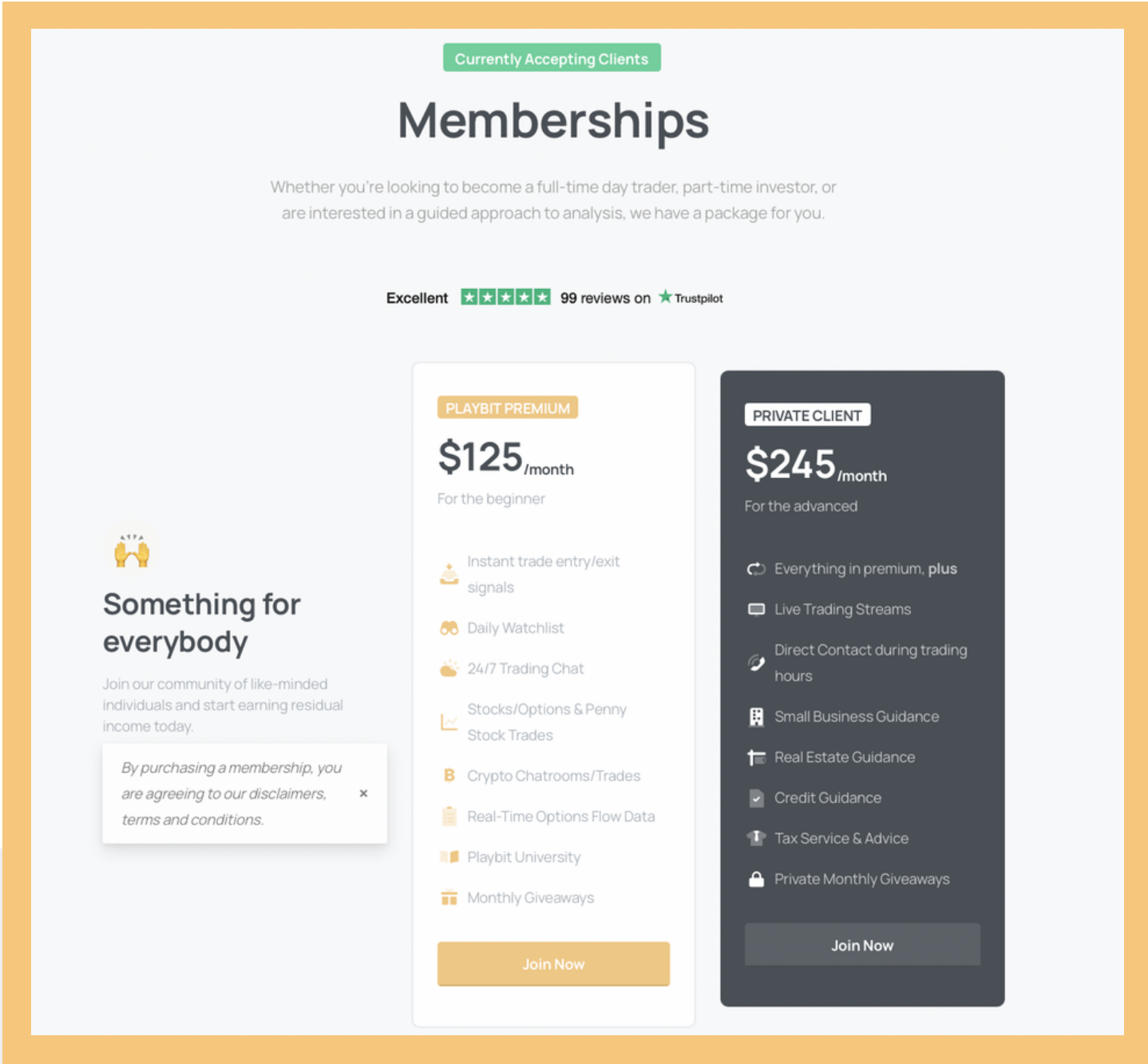
Welcome! Joining the private PlayBit Discord server is easy. Once you're in, you will have access to the rooms, resources and support from our team. From the account dashboard, you will be able to manage your account, cancel, update billing information and manage your referral rewards. To contact us, visit **playbit.info/contact-us/**

HOW TO GAIN ACCESS TO THE PRIVATE PLAYBIT DISCORD SERVER

- 1 Purchase a membership from the website: **playbit.info**
- 2 From the homepage, click "**JOIN NOW**" or "**MEMBERSHIPS**".



3 On the **MEMBERSHIPS** page, select the desired subscription

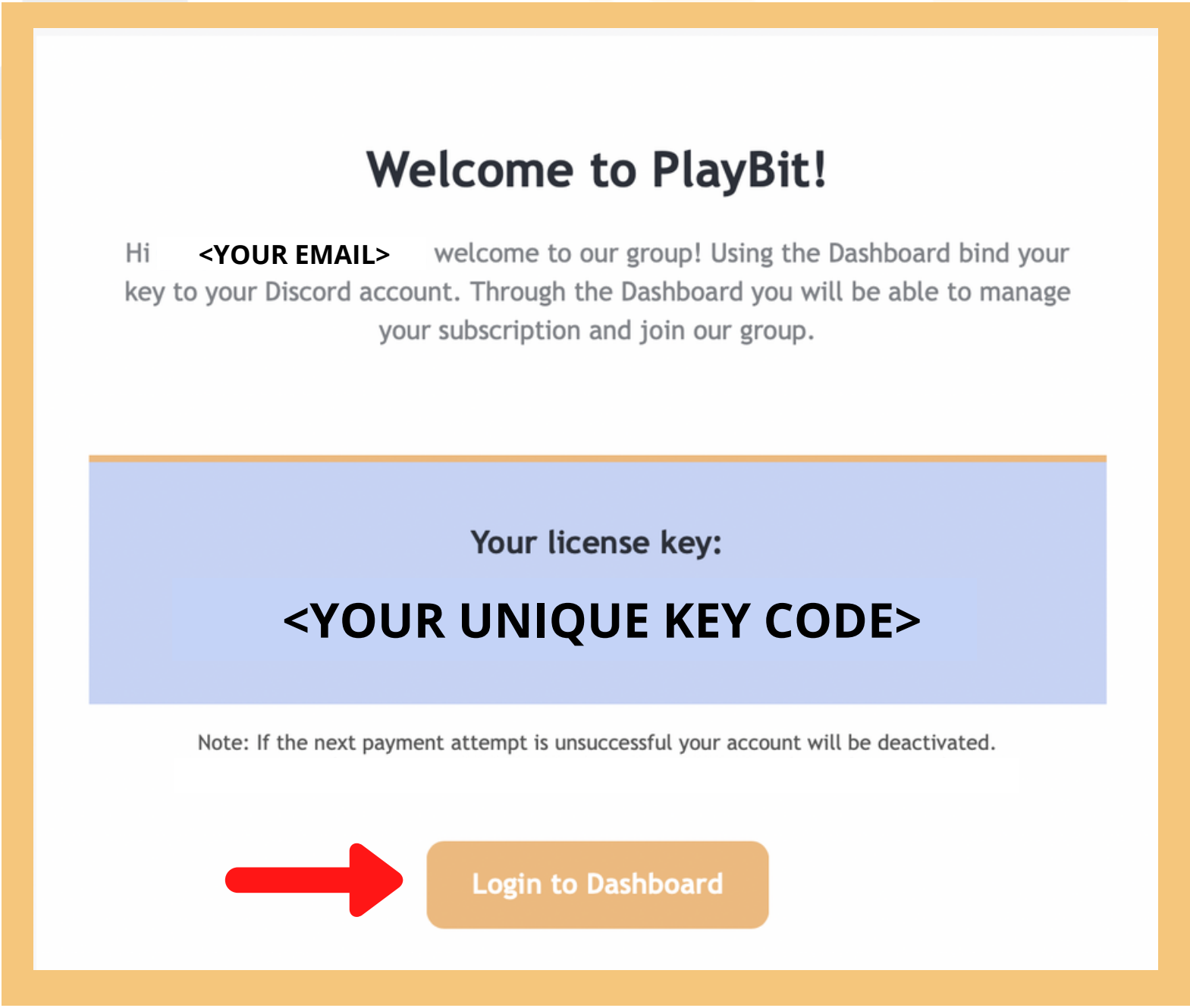
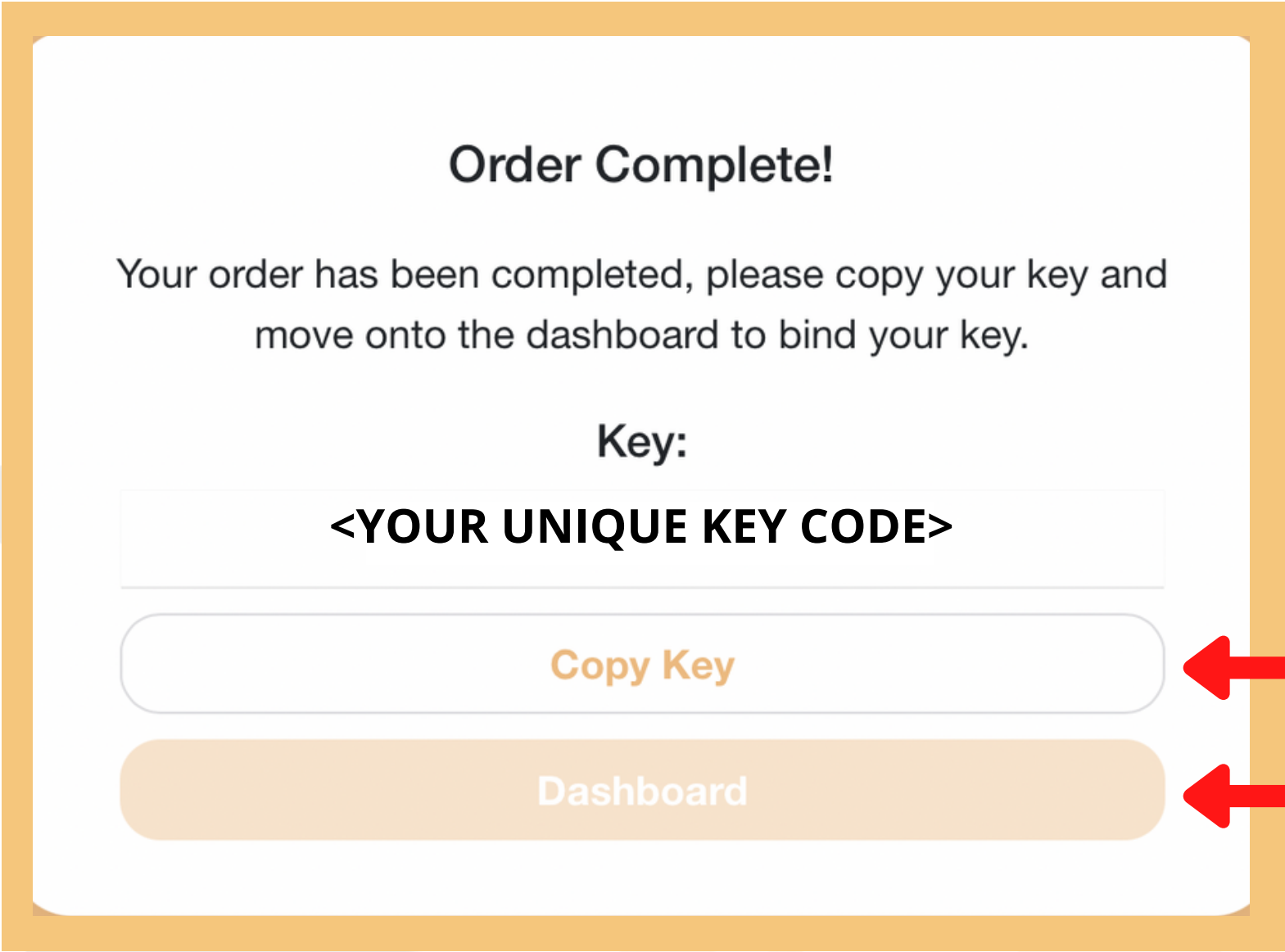


- 4
- Enter your email address
 - Enter a valid credit card number and expiration (we only accept credit and debit cards at this time)
 - Enter any coupon or referral codes to receive discounts (case sensitive)
 - Read and accept terms of service
 - Click "**SUBSCRIBE**"

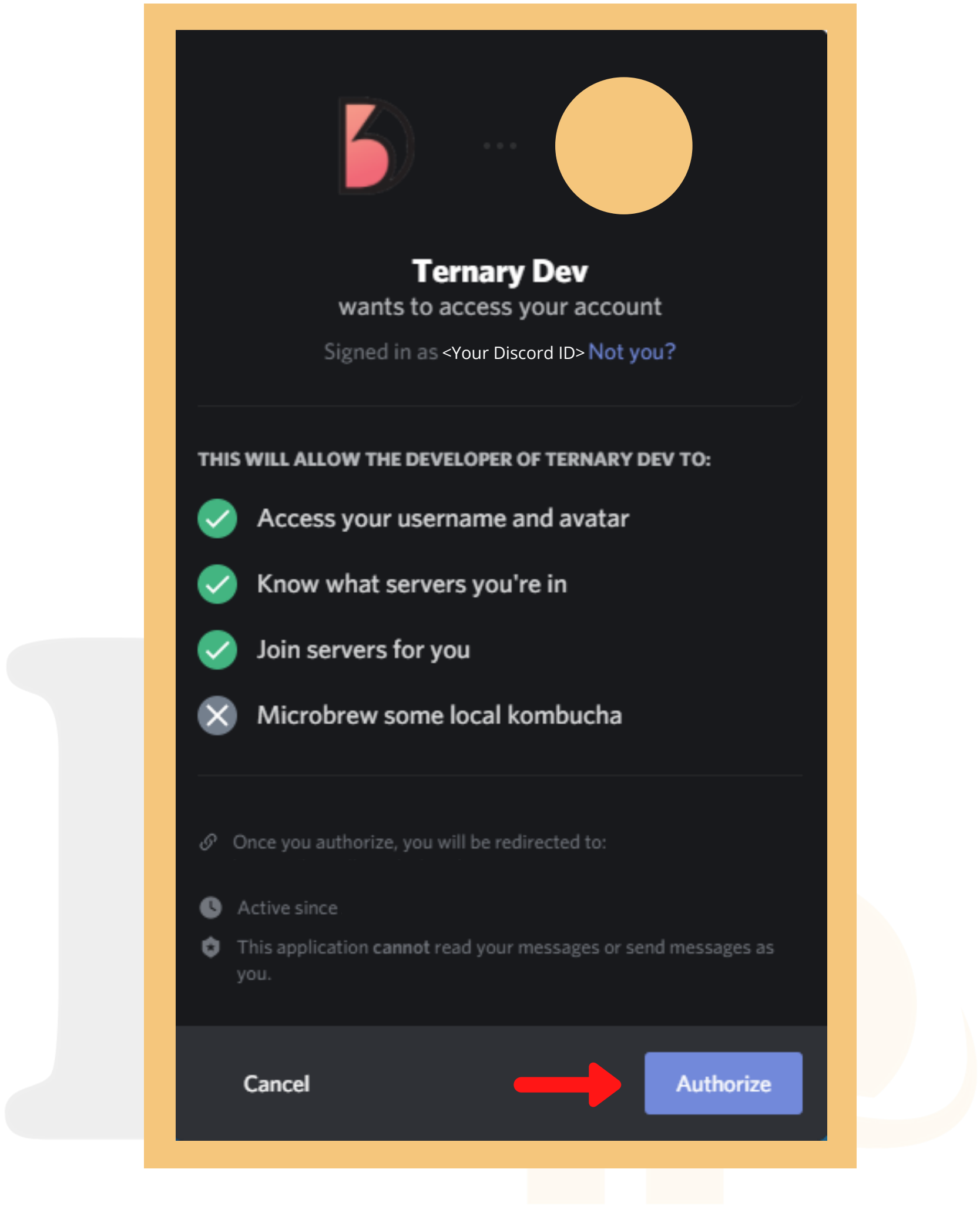
A screenshot of the PlayBit checkout form. The form is titled 'PlayBit' and contains several input fields: a dropdown menu for 'Premium', an 'Email' field, a 'Card number' field with 'MM / YY CVC' sub-fields, and a 'Coupon Code or Referral Code' field with an 'Apply' button. Below these fields is a checkbox with the text 'By clicking this box and subscribing you are agreeing to our Terms of Service'. A large orange 'Subscribe' button is at the bottom, with a red arrow pointing to it from the left. To the right of the form is an 'Order Summary' section showing 'Premium' as the selected item, a 'Subtotal' of '\$125', and a 'Total' of '\$125'. The PlayBit logo is at the bottom right of the summary. A 'stripe Verified Partner' logo is at the bottom center of the form.

- 5
- Once you have successfully subscribed, you will receive a "**ORDER COMPLETE!**" notification with your **key** and a **confirmation email**. Keep this key safe! You will need to bind it to your account in order to access our Discord channel. Click "**COPY KEY**" and then click "**DASHBOARD**".

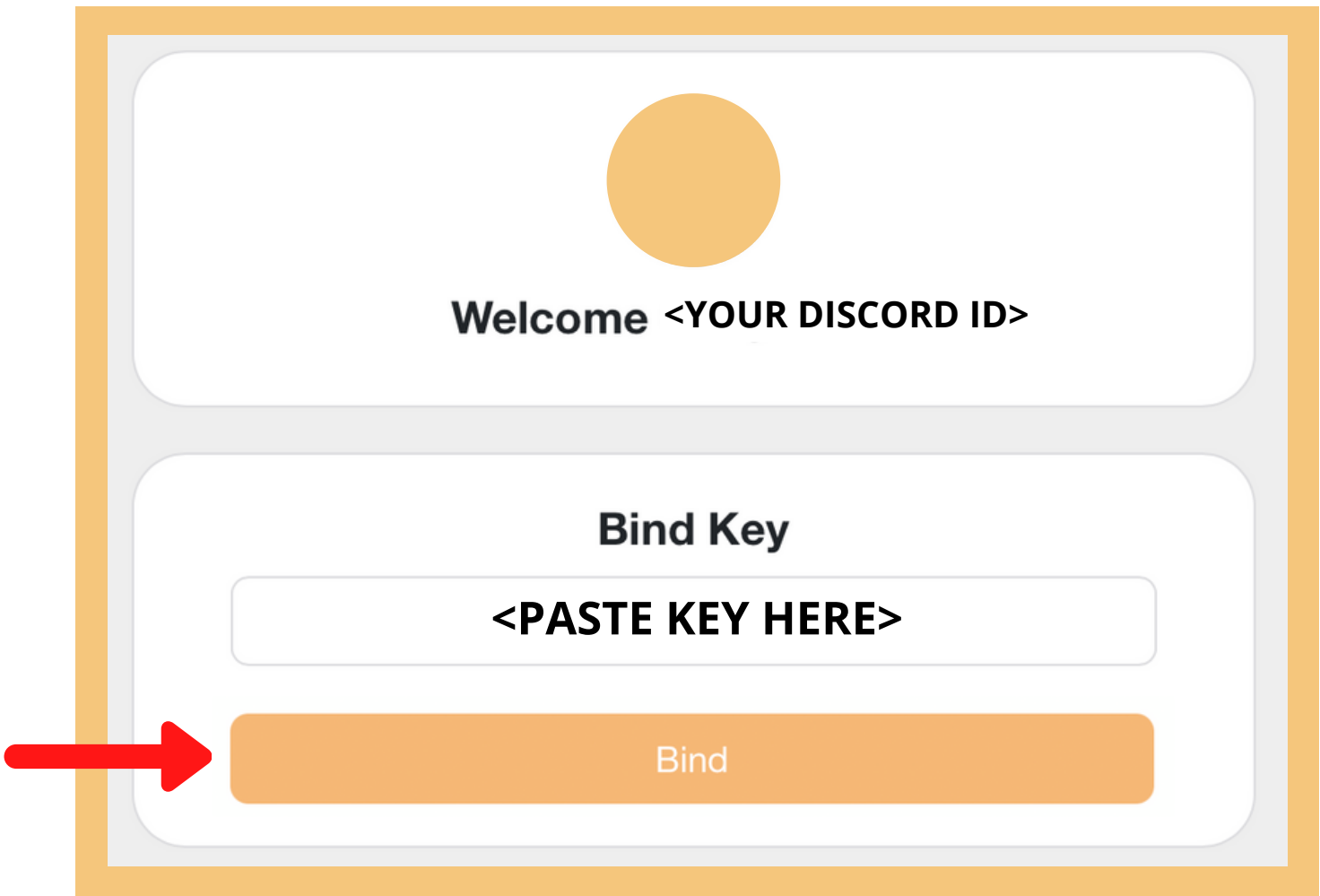
Note: If you do not see the email in your inbox, check your spam folder.



- 6
- On the authentication window, confirm that you are signed in with the correct account and click "**Authorize**".



- 7
- PASTE** your **key** and select "**BIND**". Make sure to enter the key carefully and double check extra spaces aren't added.



- 8 If this is your first time using Discord, click "**Register**" to set up a new Discord account. If you already have an account, enter your Discord login info and click "**Login**".

Welcome back!

We're so excited to see you again!

EMAIL OR PHONE NUMBER

PASSWORD

Forgot your password?

Login

Need an account? Register

- 9 Verify your email by selecting "**I'm not a robot**". In the next window click "**Continue to Discord**".

Verifying your email

Now, let's make sure you're human...

I'm not a robot

reCAPTCHA
Privacy - Terms

Email Verified!

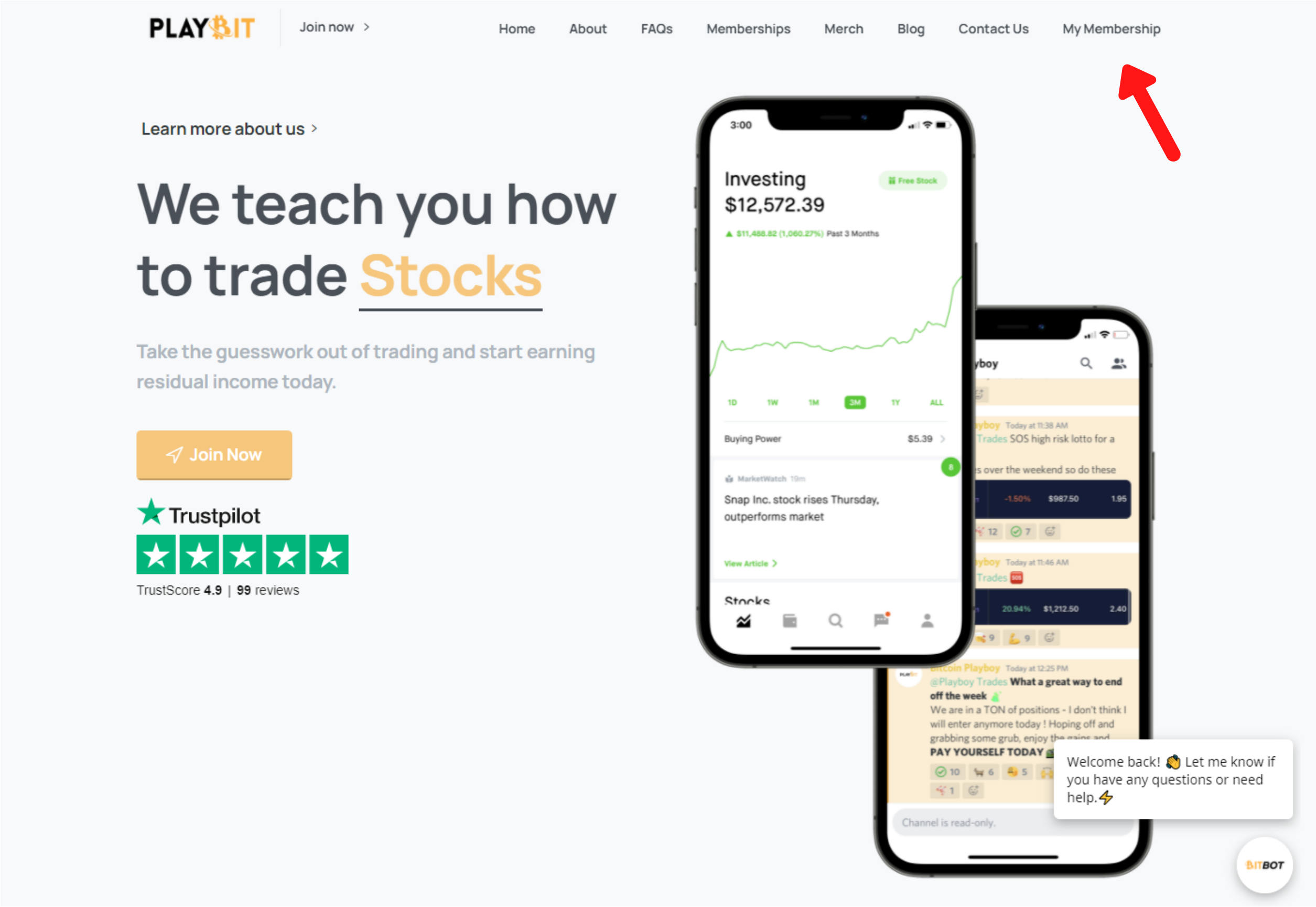
Continue to Discord

- 10 Welcome to the PlayBit Discord Server!

DESCRIPTION

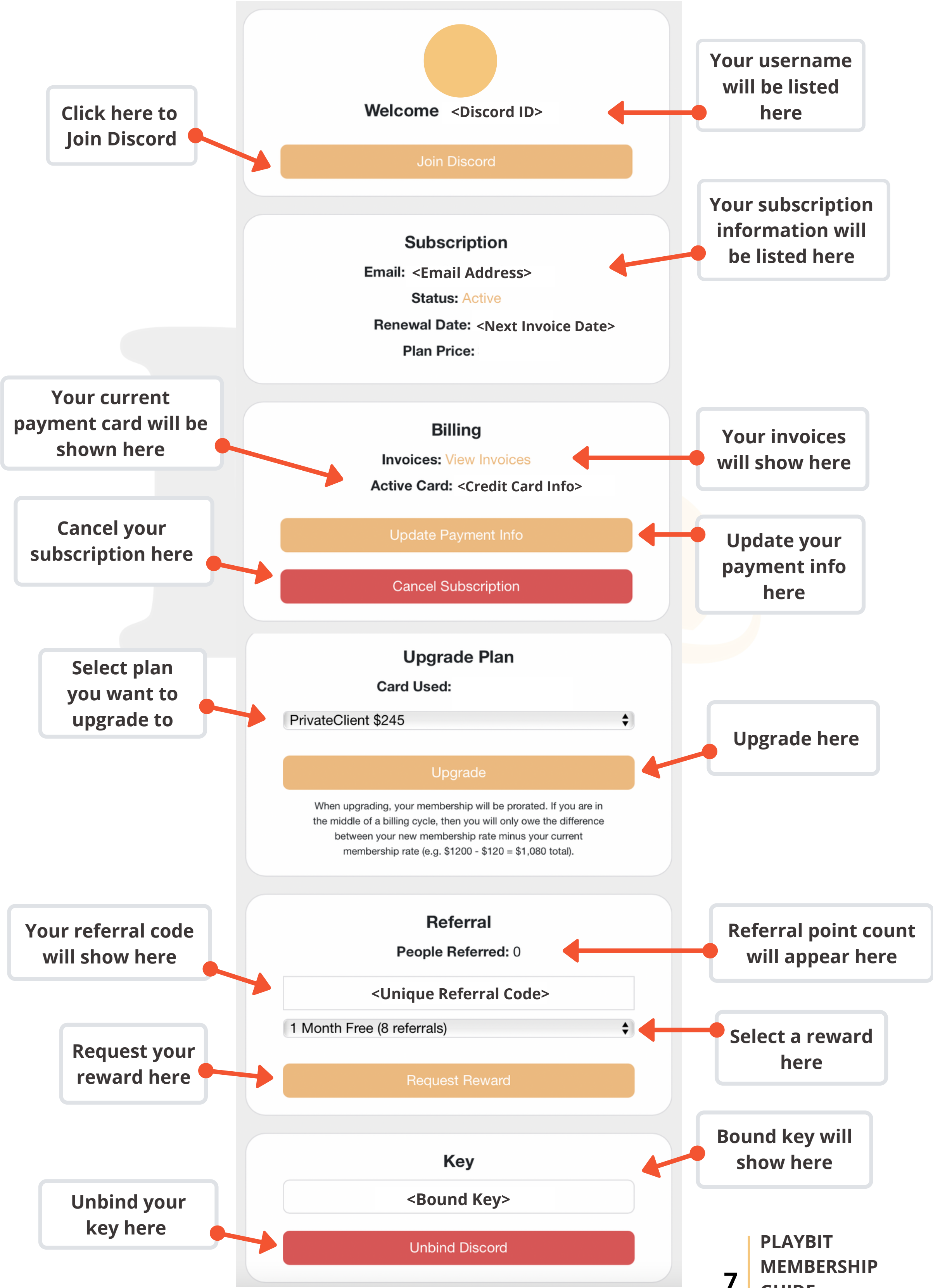
The user account dashboard is accessible at any time! From the dashboard, you can manage your own PlayBit account including binding/unbinding your key, updating payment information, canceling your subscription, accessing your referral code and claiming rewards.

- 1
- To access your user account dashboard, go to our website: **playbit.info** and click "**MY MEMBERSHIP**" found on the top right of the homepage.



**You forfeit any membership discounts when you cancel.*

2 This is what your account dashboard will look like. From here you will be able to manage your own account.



**You forfeit any membership discounts when you cancel.*

DESCRIPTION

Here are some common errors you might get when trying to sign up and how to troubleshoot them. For customer support go to **playbit.info/contact-us/**

Subscription Purchase Failed

Try the following resolutions:

- Purchase using a computer
- Make sure you are using a valid credit card
- Confirm that there is sufficient balance on your card
- Confirm with your bank that purchase will be approved
- If using a coupon code, enter code exactly as given. It is space and case sensitive.

Errors with Key

Try the following resolutions:

- Try binding from a computer
- Confirm you have the correct key. If you need help confirming, go to **playbit.info/contact-us/**
- Enter the key correctly (character/symbol and space sensitive)
- Clear your browser cache
- Try a different browser
- If you are a current member with key issues, go to **playbit.info**, sign in, authorize, unbind and rebind the active key, then click "**Join Discord**"

Permission Issues

Any permission issues, go to **playbit.info/contact-us/**

Thinking of Disputing / Chargeback Your Payment to PlayBit?

Don't! Talk to us first if you think that you are actually eligible for a refund.

Remember: Chargeback Fraud is a FEDERAL CRIME. We will prosecute you.

An example of chargeback fraud is: Not liking the service, disputing the charge and saying it was fraud (when it wasn't). Or having a hard time finding out how to cancel, so you dispute the charge, saying it was fraud (when it wasn't). We have, and will, continue to prosecute people who commit chargeback fraud. Disputes harm our business and we do not take them lightly. If you have disputed your payment and do not want to be prosecuted, simply contact your bank and tell them the dispute was an accident. They will run the charge as normal and you will not face legal action. See this article for more information on chargeback fraud: <https://chargeback.com/filing-criminal-charge-for-friendly-chargeback-fraud>.